



# DRIVING OPERATIONAL EXCELLENCE

Your trusted global partner and driving process improvement through the pillars of **Resilience, Sustainability, and Availability (RSA)**

# Company Profile – Who We Are

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- **Overview:** A leading IT consulting firm with over 22+ years of industry experience.
- **Mission:** Helping companies of all sizes achieve their goals through effective technology strategies and process optimization.
- **Experience:** Trusted by over 200+ clients across various industries, including finance, healthcare, retail, and manufacturing.



# The RSA Framework

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## Resilience

Building robust systems that can withstand and adapt to disruptions.



## Sustainability

Implementing long-term, scalable practices that promote environmental and social responsibility.



## Availability

Ensuring continuous operations and high-performing technology infrastructure.

# Global Reach and Impact

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- **Presence:** USA , Turkey , Middle East, China , Vietnam, Phillipines , Bangladesh etc. Active in 50+ countries with a global consulting footprint.
- **Impact:** Over 1,000 + professionals impacted through our training and development programs.
- **Success:** Numerous success stories across advisory, audit, technology, training, and staffing engagements.

# Core Service Portfolio

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## Advisory & Audits

- **Strategic Advisory:** Expert guidance for operational growth and organizational improvement.
- **Independent Audits:** Solutions designed to enhance transparency and operational effectiveness.

## Technology & Talent

- **Technology Solutions:** Custom software development, process automation, and cyber security.
- **Talent & Capability:** Domain-aligned staffing and industry-focused training programs.

# CMMI Appraisal Services

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- **Objective:** Elevate maturity levels and streamline service delivery.
- **Capabilities:** Specialization in CMMI Services (CMMI-DEV, SVC, SAF, SEC, DATA, PPL, SPM, VRT) and maturity levels 2 , 3 , 4 , 5.
- **Process:** Includes Gap Analysis, Implementation Support, and Training to ensure a smooth transition to higher maturity levels.
- **Benefit:** Enhanced service quality and a proven competitive advantage.



# ISO Certification Services

## Expertise in ISO

- **ISO 9001** : Quality management System,
- **ISO 14001** : Environmental Management
- **ISO/IEC 20000** : IT Service Management
- **ISO 27001** : Information Security Management
- **ISO/IEC 42001** : Artificial Intelligence Management
- **ISO 45001** : Occupational Health & Safety



### Step 1

Initial Assessment

### Step 2

Gap Analysis

### Step 3

Implementation Support

### Step 4

Certification Audit

# Data Privacy & GDPR Compliance

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## **GDPR Services**

- Navigating the complexities of EU data protection to safeguard personal data and build customer trust.

## **Key Deliverables**

- Data Protection Impact Assessments (DPIA).
- Implementation of necessary policies and technical measures.
- Ongoing monitoring and regulatory adaptation.



# Cyber Security

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- **DPDP Act Compliance:** Ensuring protection of personal data in accordance with the Digital Personal Data Protection (DPDP) Act through robust data handling and privacy controls.
- **SOC & SOC 2 Compliance:** Adherence to SOC and SOC 2 frameworks to ensure effective controls over security, availability, confidentiality, and data integrity.
- **Proactive Protection:** Vulnerability Scanning and Penetration Testing to identify security weaknesses.
- **Governance:** Cybersecurity governance for server-client environments.
- **Infrastructure:** Network design and implementation for secure infrastructure.



# Technology & Digital Transformation

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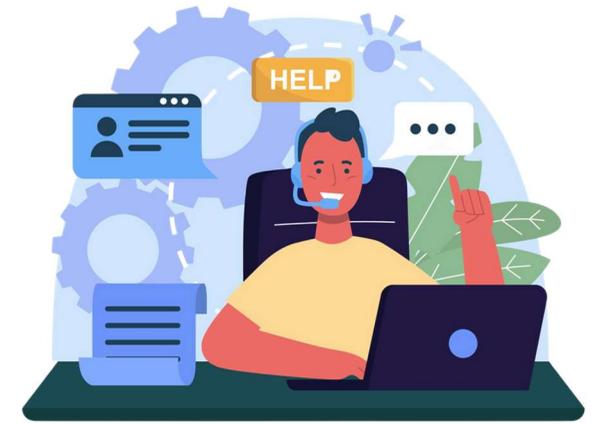
## Custom Software

Designing scalable, secure, and high-performance software.



## Process Automation

Transforming operations to increase efficiency.



## IT Support

Comprehensive management of IT projects & maintenance.

# Training & Staffing Solutions

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## Staffing

Domain-aligned professionals to support critical operations and digital transformation.



## Workshops

Foundations to advanced techniques in ISO and CMMI practices.



## Capability Building

Programs tailored to build long-term internal skills and operational goals.



# Milestones Achieved

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**22+**

YEARS OF EXPERIENCE



**50+**

TEAM REACHED



**200+**

CLIENTS SERVED



**1000+**

PEOPLE IMPACTED

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